

Earned Media Recommendation Plan: Separating Vivienne Westwood the *Individual* from Vivienne Westwood the *Brand*

Elizabeth Powers December 11, 2019

Purpose

This report analyzes previous news coverage received by Vivienne Westwood. The news coverage of Vivienne Westwood as an activist succeeds the news coverage of a brand as a whole. This analysis provides key insights for Vivienne Westwood, offers recommendations to support Vivienne Westwood's media relations planning efforts and develops strategies to promote the brand's sustainability efforts.

Methodology

The process began with research of the number of mentions Vivienne Westwood had in news media. The utilized search engines included Google News and Nexis Uni. Each generated different results. This was done by typing keywords such as "sustainability" and "Vivienne Westwood" into the search bar in order to find related coverage. Nexis Uni generated over half of the results used in Appendix A. The sources used in the sample reference news coverage table consists of an exhaustive list of any article mentioning both key-words in the past 5 years. After analyzing the language of the news coverage, ranging from articles in Vogue, Forbes, Financial Times and The Guardian it was clear all of the coverage had a similar focus. Considering the results directly related to the keywords, "Vivienne Westwood" yielded more results than "sustainability" in which limited coverage was available. Therefore, articles dating beyond the original 5 year mark were included in order to have ample evidence. Keywords not used in the initial search stood out during the final data analysis including nine articles discussing "environmental activism" and four articles discussing "contradictions" or "controversy" (Appendix A). Cision software was then used to develop an extensive list of media contacts (Appendix B). Each contact was analyzed on relevance of outlet and beat. The selected contacts covered topics related to fashion, activism, sustainability, and trends.

The following section provides a news coverage analysis outlining three research findings for Vivienne Westwood's sustainability efforts.

Insights

Analysis of media coverage generated around topics of sustainability and Vivienne Westwood contributed to the creation of three insights intended to improve overall earned media coverage for the brand. Coverage focuses on Vivienne Westwood as an activist, commonly avoids mention of her sustainability efforts as a brand, and when included in coverage, her sustainability efforts are perceived in mixed light. Pertinent news finding examples were incorporated below to assist in the recommendation to refocus the narrative of media coverage on Westwood's notable efforts.

Insight One: Coverage focuses on Vivienne Westwood as an activist

Vivienne Westwood has established a presence in the media as a prominent activist for environmental issues. Looking specifically at sustainability efforts within the brand posed a challenge as the scope was too narrow. When broadening the search to include any coverage mentioning Vivienne Westwood, most media focuses on Westwood as an activist. Headlines that explicitly supported this claim included "Westwood: Punk, Icon, Activist" or "Vivienne Westwood: A Life of Campaigning" (Appendix A). Understandably Westwood's name directly correlates to her brand identity, it was underwhelming to discover the brand's association with Westwood's activism efforts as missing components from media coverage. Westwood participates in numerous activism events ranging from London Fashion Week protests to collaborations with SAP on reformed climate initiatives, utilizing her brand as a platform for media coverage since the start of her career. Nine out of the 10 total articles analyzed were categorized as discussing "environmental activism". A quote to support this claim in an article titled "What these luxury brands can teach the fashion industry about sustainability" states, "I'm a fashion designer and activist. You all know what I'm up to, I use fashion as a vehicle for activism to stop climate change and mass extinction of life on earth ... "(Appendix A). Media coverage of Westwood's lifestyle and activism highlights her determination to create conversation about anti-terrorism, climate change, ethical fashion, and women's rights.

Insight Two: Coverage on Vivienne Westwood lack sustainability initiatives and involvement despite being one of the few renowned luxury designer brands to promote sustainable practices.

Given Vivienne Westwood's activism advocates for ethical fashion, news coverage failed to meet expectations. Looking specifically at sustainability efforts, Westwood's brand provides ample evidence to support any statements regarding the ethical process used to produce her ready-to-wear collection. Westwood's brand raises awareness of the environmental impact of overconsumption, urging people to buy less and buy better quality clothes while creating collections which meet this standard. Campaigning for Mother Earth, Gaia, climate change, and human rights Westwood provides ample evidence of the brand's efforts and initiatives on the website, none of which appear in any media coverage discussed. A mere four out of 10 articles mentioned keywords including "sustainability" or "sustainable fabrics" (Appendix A). These articles are exclusives, but fail to mention the details of Westwood's efforts. Broadening the scope, competitors efforts were mentioned in more significant numbers regardless if sustainability efforts were equivalent to Westwood's. An article featured in *Document Journal* extensively highlighted competitors efforts including well known designer, Stella McCartney minimized Westwood's sustainable practices down to one quote: "Buy less, choose well, make it last" (Appendix A). Although supporting the encompassing idea of sustainability, this quote

lacks evidence that Westwood's brand is actually committed to providing results towards eco-friendly luxury production. Media coverage of sustainability in fashion beyond what Westwood has accumulated highlights the quality of fabrics used, conditions of production, and impressive positive environmental impacts.

Insight Three: Coverage on Vivienne Westwood's sustainability practices are reported in a mixed light.

Vivienne Westwood has established an extensive list of claims across her owned media as an ethical, environmentally conscious, and sustainable luxury ready-to-wear brand. When looking specifically at the reception of her documented sustainability efforts within the brand, the frame was mixed. Across the five articles that mentioned Westwood's sustainable practices, half were negative. An article published in the *Telegraph* noted significant contradictions between her 'dozen[s] of different collections a year' and her environmental beliefs. This framed the brand in a negative light, further separating Vivienne Westwood's efforts from the media (Appendix A). When broadening the search to include any coverage mentioning

Recommendations

Research discovered throughout the aforementioned insights intended to improve overall earned media coverage for the brand. Through the incorporation of the following recommendations, Vivienne Westwood the brand will reclaim the current sustainability narrative present in the media. Combining both Westwood's individual efforts and the brand's environmental efforts into one refocused explanation of the truth behind the production of Westwood's collections.

Recommendation One: Shift owned media focus away from personal stories about Vivienne Westwood to focus on incorporating sustainability efforts.

Vivienne Westwood's owned social media content focuses mainly on the aesthetic of clothing design and brand identity. Intertwining facts highlighting Westwood's sustainability efforts into digital content will encourage consumer conversation and interest. Incorporating hashtags focusing on conscious consumption and ethical sourcing will place sustainability efforts at the forefront of the brand, instead of as an added benefit of the brand. Beyond hashtags, Instagram highlights and IGTV should be utilized to create documentation of the process behind how each collection is produced. Short clips focused on the initial concept created by Westwood and then factual evidence formatted in a creative way to demonstrate the execution. Establishing a sense of initiative to combat false accusations and incorporate an additional level of transparency not demonstrated by most luxury brands. Shifting the identity of the brand to one of a reputable environmentally sound producer who practices what they preach. Simultaneously increasing the news value of Vivienne Westwood's brand while increasing consumer loyalty and respect.

Communicating a clear understanding of Westwood's sustainability efforts utilized in every piece of clothing made.

Recommendation Two: Pitch stories that merge Vivienne Westwood's sustainability efforts as a part of her environmental activism efforts.

Vivienne Westwood's media coverage contingently focuses on her personal efforts of environmental activism. Through careful consideration and research, a pitch list (Appendix B) has been created to ensure the proper contact of reporters and editors who cover topics related to fashion and lifestyle topics. Intertwining Vivienne Westwood's sustainability efforts into her activist efforts. Placing emphasis on the origin of her pieces and explaining the significance in relation to her personal efforts against climate change will add news value to her initiatives, ensuring an increase in earned media coverage. Likewise, specific editors should be pitched stories fit to their angle of interest. For example, a story focused on Vivienne's choice to wear a biodegradable ensemble from her Spring/Summer 2019 collection to a protest against climate change would be best suited for news editor Lisa Lockwood of *Women's Wear Daily* (WWD) (Appendix B). Exemplifying Vivienne Westwood's initiatives to create a completely ethical lifestyle, through her activism and through her brand. Further disproving articles written on the contradictions within the brand and the lack of transparency put forth by the brand. Creating a clear understanding of Westwood's sustainability efforts as a pertinent piece of her activism, where ethical practices are actively utilized in the creation of every piece of clothing.

Conclusion

In conclusion, this analysis focused on the most significant observations generated from media coverage of Vivienne Westwood and the brand's reputation on sustainable practices. Practical recommendations were created to refocus all media relations planning efforts and explicitly described strategies intended to promote the brand's sustainability efforts while incorporating their relevance to Vivienne Westwood's personal activist efforts. Supported from the news analysis and data reported in Appendix A, Vivienne Westwood has created a platform around her activism placing the brand in the background for any potential media coverage. Through the contact recommendations in Appendix B it is clear there is an audience interested in the brand's fashionable sustainability. Vivienne Westwood, as a brand, has the opportunity to refocus the narrative of the truth behind her sustainability efforts in a newsworthy way by combining Westwood environmental activism as inspiration for the brand's dedication to sustainable practices.

Appendices

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Appendix B: Pitch List

Business of Fashion Contact: Reporter, Cathaleen Chen (<u>cathaleenqiaochen@gmail.com</u>) Beat: Fashion and Wearing Apparel

BOF is another important outlet because Vivienne Westwood has received little/no coverage from this specific media outlet in the past. Internationally read by key industry figures, BOF presents the opportunity for Westwood to increase awareness of sustainability efforts.

The New York Times International Weekly Contact: Editor, Tom Brady (<u>brady@nytimes.com</u>) Beat: International News, Business, Domestic Lifestyle

The New York Times Style Contact: Reporter, Jessica Testa (<u>jessica.testa@nytimes.com</u>) Beat: Fashion and Wearing Apparel

Relevant outlet regarding readership and interest in environmental/international topics. Vivienne Westwood is an internationally distributed brand and its efforts in sustainability would be valued by NYT's readership demographic.

The Guardian Contact: Lifestyle Editor, Sally Cole (<u>sally.cole@theguardian.pe.c</u>a) Beat: Features/Lifestyle

The Guardian Contact: Reporter, Katie Smith (<u>katie.smith@theguardian.pe.ca</u>) Beat: General Assignment News, Human Interest News

The Guardian is an important outlet because it has covered topics related to Vivienne Westwood in recent months. Opportunity to increase pitched stories about sustainability rather than Vivienne's activist personal life.

VOGUE

Contact: Fashion News Director, Mark Holgate (<u>mark_holgate@vogue.com</u>) Beat: Fashion and Wearing Apparel

VOGUE

Contact: International Editori, Hamish Bowels (<u>hamish_bowels@vogue.com</u>) Beat: Domestic Lifestyle, Europe, Fashion and Wearing Apparel

Vogue is an important outlet because Vivienne Westwood is a renowned Fashion House in the industry and should be discussed more frequently in publications related directly to the brand's target audience.

WWD (Women's Wear Daily)

Contact: News Editor, Lisa Lockwood (<u>llockwood@wwd.com</u>) Beat: Fashion Business, Wearing Apparel, Industry trends, General Assignment News

WWD is a pertinent outlet to increase awareness of Vivienne Westwood's sustainability efforts to a demographic specifically interested in fashion news. WWD has covered Westwood's RTW collections but has yet to comment on the London-based brand's efforts.